



RECRUITMENT ALERT!

JOIN THE STATE PARKS TEAM!

COMMUNICATIONS OPERATOR

OPEN - NON PROMOTIONAL
\$2,369 -- \$3,257/MONTH

ACCEPTING APPLICATIONS NOW
Continuous Filing- Final Date TBA

Where to Apply

Applications (Std. Form 678) may be filed in person or by mail with:

**Department of Parks and Recreation
Personnel Office/Examination Unit,
1416--9th Street, Room 1018
Sacramento, CA 95814.**

***Do not submit applications
to the State Personnel Board.***

The Position

Join a team of dedicated professionals who protect, interpret, and help maintain California's natural, cultural and historic resources! Communications Operators are a vital link in the fast-paced communications network of California State Parks. Communications Operators operate multi-frequency/channel radio systems, law enforcement telecommunications systems (CLETS), computer terminals, and associated equipment. They respond to telephone inquiries, dispatch mobile law enforcement/emergency response units to specified points, request emergency services as requested or required by field personnel and respond to other law enforcement, resource and emergency response agencies.

All of the major Centers are 24-hour, full-access Centers. They are centralized Centers providing dispatch service to Peace Officers and Resource Personnel in multi-county service areas. To be a Communications Operator is a rewarding career choice.

Both intermittent and full-time Communications Operator employment possibilities exist statewide. The following are the Department's primary Communications Centers:



- **Northern Communication Center (NORCOM) – Rancho Cordova, CA**
Contact Hailee Zaldivar or Joe Martin, Communications Supervisors @ 916-358-1318
- **Central Communication Center (CENCOM) - Monterey, CA**
Contact Betsy Hackett or Dan Weller, Communications Supervisors @ 831-647-6231
- **Southern Communication Center (SURCOM) - Perris, CA**
Contact Betty Ross, Communications Supervisor @ 909-657-5476
- **San Luis Obispo Communications Center (SLOCOM) – Oceano, CA**
Contact Rey Monge, Communications Manager @ 805-473-7220

Minimum Qualifications

Education: Equivalent to completion of the 12th grade, and

Either I

Six months experience in California State service performing duties of a Dispatcher-Clerk.

Or II

One-year experience in dispatching work involving the operation of radio communications equipment/systems.

Or III

Two years of experience involving a substantial amount of direct and/or telephone contact with the public and the responsibility to perform numerous tasks simultaneously.

(Note: Qualifying experience may be combined.)

Special Requirements: Willingness to work on Saturdays, Sundays, and holidays, odd or irregular hours and night shifts. Applicants should have a voice well modulated for radio transmission and clear enunciation; orderliness; emotional stability; and normal hearing, satisfactory record as a law-abiding citizen.

Information

Exam announcements, job posting information, and a downloadable electronic State Employment Application (STD. 678) may be obtained from the Jobs section of our Parks website at www.parks.ca.gov. You may also obtain this information from the State Personnel Board's website at www.spb.ca.gov.

If you have questions or would like specific information on positions, please visit the Jobs section of our website at www.parks.ca.gov, or contact the Communication Center nearest you at a number listed above. For any other employment information, please contact the Recruitment Office at 1-866-PARKJOBS or via email at recruitment@parks.ca.gov.